

## **Privacy Policy for Casa Mia**

Last Updated: 2 June 2024

Welcome to Casa Mia Pinner. We are committed to safeguarding your privacy and ensuring that your personal information is protected. This Privacy Policy outlines how we collect, use, disclose, and manage your personal information when you visit our restaurant or use our services. By using our services, you consent to the practices described in this Privacy Policy.

### **1. Information We Collect**

We may collect various types of information from you, including but not limited to:

Contact information (such as name, email address, phone number)

Reservation details

Dietary preferences or restrictions

Payment information

Feedback and reviews

### **2. How We Use Your Information**

We use your personal information for the following purposes:

To process reservations and orders

To provide you with our services and enhance your dining experience

To communicate with you regarding your reservation, order or special offers

To improve our services, products, and website

To respond to your inquiries, feedback, or complaints

To comply with legal obligations

### **3. Disclosure of Information**

We may share your personal information with:

Third-party service providers who assist us in operating our business (e.g., payment processors, reservation platforms)

Legal and regulatory authorities when required by law

Other parties with your consent or as necessary to fulfil our services

#### **4. Data Security**

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of data transmission over the internet or electronic storage is entirely secure, and we cannot guarantee its absolute security.

#### **5. Your Rights**

You have the right to:

Access the personal information we hold about you

Correct inaccuracies in your personal information

Request the deletion of your personal information, subject to legal obligations

Object to the processing of your personal information

Withdraw your consent at any time, where applicable

#### **6. Cookies and Tracking Technologies**

We may use cookies and similar tracking technologies to enhance your experience on our website and analyze usage patterns. You can manage your preferences for cookies through your browser settings.

#### **7. Children's Privacy**

Our services are not directed at children under the age of 16. We do not knowingly collect personal information from individuals in this age group.

#### **8. Changes to the Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes through appropriate means. Your continued use of our services after such changes signifies your acceptance of the updated Privacy Policy.

#### **9. Contact Us**

If you have any questions, concerns, or requests related to your personal information or this Privacy Policy, please contact us at:

Email: [casamiahatchend@gmail.com](mailto:casamiahatchend@gmail.com)

Address: 455 Uxbridge Road, Hatch End, Pinner, HA% 4JS

Phone: 0208 428 0079

Thank you for trusting Casa Mia. We value your privacy and are committed to maintaining the security of your personal information.